



Refund Policy – Coinstrix

At Coinstrix, we aim to provide a transparent and fair investment experience. Please read our refund policy carefully before making any investment.

NO REFUND ON INVESTMENT

- Once an investment is made, it is considered final and non-refundable.
- Investments are subject to the selected plan's terms and daily ROI structure.



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REFUND EXCEPTIONS



Refunds will only be considered in the following cases:

- **Failed Transactions:** If the payment is deducted but not reflected in your account within 72 hours.
- **Duplicate Payment:** If the investor accidentally makes duplicate transactions.
- **Technical Errors:** If any transaction fails due to system or gateway malfunction.

REFUND PROCESS

A refund request must be submitted to the Support Team with proof of payment (screenshot, transaction ID, wallet address, etc.).

All refund claims will be reviewed and verified within 7 working days.

- If approved, the refund will be processed in the original mode of payment (USDT-BEP20, Bank Transfer, or Approved Wallet).



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NON-REFUNDABLE CHARGES

- Processing Fee, Network Fee, or Gas Fee are non-refundable.
- Withdrawal charges and service charges cannot be refunded.

COMPANY RIGHTS

- Coinstrix reserves the right to reject refund claims that do not meet the policy criteria.
- Any fraudulent or false claim may lead to account suspension.

IMPORTANT NOTE:

Investment in crypto and financial markets carries inherent risks. Investors are advised to read the Risk Disclaimer before making any financial decisions.



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