

# Privacy Policy COINSTRIX

At Coinstrix, we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data. By registering and using our platform, you agree to the terms mentioned below:





### INFORMATION WE COLLECT

Personal details: Name, Email, Mobile Number, Address

KYC documents: Government ID, Address Proof, Email & Mobile Verification

Financial data: Investment records, transaction details, withdrawal requests

Technical data: Login details, device information, IP address, cookies





### HOW WE USE YOUR INFORMATION

To create and manage your account

To verify your identity (KYC/AML compliance)

To process deposits, investments, and withdrawals

To send important updates, alerts, and promotional offers

To enhance platform security and prevent fraud





#### **DATA PROTECTION**& SECURITY

All sensitive data is encrypted and stored securely

Two-Factor Authentication (2FA/OTP) required for withdrawals

Restricted access to personal information for authorized staff only

Regular system audits to ensure maximum security





### SHARING OF INFORMATION

We do not sell or trade your data with third parties. However, your information may be shared with:

- Regulatory authorities (if required by law)
- Payment processors and banking partners (for transactions)
- Security agencies (in case of fraudulent activity)





#### **USER RIGHTS**

As a registered member, you have the right to:

- Access your personal data
- Request correction of incorrect/incomplete details
- Request account closure and data deletion (as per company policy)
- Opt-out of promotional communications

#### **COOKIES & TRACKING**

Our platform may use cookies to:

- Improve user experience
- Track login sessions
- Provide personalized investment recommendations





## UPDATES TO PRIVACY POLICY

Coinstrix reserves the right to update this Privacy Policy at any time. Changes will be notified via email or platform notifications.

#### Contact Us

For any queries regarding privacy or data protection, you may contact our support team at:

Email: support@coinstrix.com

Website: www.coinstrix.com